- ALL SEASONS BENDIGO -

FUNCTION & EVENTS FAQS

Do you charge a room hire fee?

Yes, please enquire online or with our friendly team for our rates. These differ per room.

Is a deposit required to secure my booking?

Yes, we require a 10% deposit on all private function bookings.

What if I change my mind after I've paid my deposit?

Deposits are non-refundable.

Do you have a minimum spend?

There is no minimum spend; however, some of our catering options require a minimum of 30 guests.

Can minors attend my function?

Minors are welcome provided they are always accompanied by a responsible adult.

Do you allow BYO food or drinks?

We are a fully licensed venue, therefore cannot allow BYO. The only exception to this is a celebration cake.

Can I host my 18th birthday in a function space?

We do not allow 18th birthday celebrations; however, you're welcome to make a reservation in our bistro area, pending availability.

Do you place a tentative hold on spaces?

Yes, we allow for up to 15 days, dependent on incoming enquiries and the timeframe for the event.

Can I decorate the space?

Yes, however, we do not allow things to be stuck to the walls or confetti. If you wish to have things pinned up, we can provide pinboards on request.

Do you have onsite parking?

We have 300+ free and dedicated functions and events parking spaces. Please ensure your delegates park in this area and not in the general Hotel car parking.

Do you have onsite Wi-Fi?

Yes, organizers will be provided details for access on arrival.

Can we have packages delivered to the venue?

Yes, please ensure these are well-labelled and directed to the staff member that you have been in correspondence with.

Do you have on-site accommodation?

We have a large variety of 4.5-star accommodation rooms. These can be booked directly on our website or through reception.

Are there any noise restrictions?

Yes, we set noise limits and monitor these throughout the event to ensure they do not interfere with the quiet enjoyment of our hotel guests.

Can I use a smoke machine for my event?

No, we unfortunately do not allow smoke machines due to fire safety concerns.

Do you provide technical equipment for presentations or entertainment?

Yes, we offer a range of AV equipment, including projectors, microphones, and sound systems. Please discuss your requirements with our event team.

Is there a dress code for events at your venue?

Yes, we generally require smart casual attire for all events. Specific events may have additional requirements; please check with our events team.

Can I bring my own music or DJ?

Yes, you may bring your own music or hire a DJ. Please coordinate with our events team regarding their setup and requirements.

Do you offer catering services for special dietary needs?

Yes, we can accommodate a variety of dietary needs including vegetarian, vegan, gluten-free, and allergy-specific options. Please inform our catering team in advance.

Is there a backup plan for outdoor events in case of bad weather?

Yes, we have indoor spaces available as backup options in case of inclement weather. Please discuss these options with our events team when planning your event.

